

IHM eMedical Record (Telemedicine)

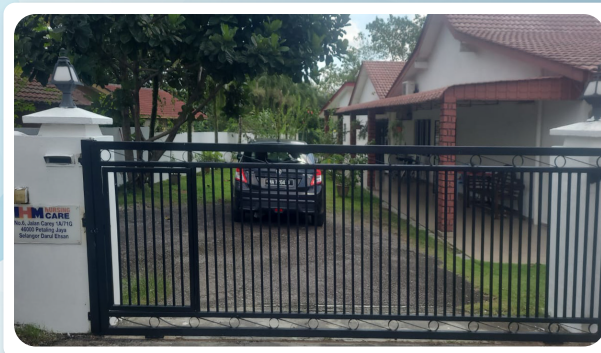


As a leader in healthcare management, IHM is continuously improving its IT infrastructure to cater for its members' needs. IHM panel hospitals and clinics can now retrieve and store the medical records of our members via the eMedical Records at our website (www.ihm.com.my).

The storing of members' electronic medical records is vital because:-

1. In the event of any medical emergencies, the treating doctor can instantly retrieve the members' medical records anywhere in the world. This includes past medical history, annual medical examination, blood profile report, in-patient and out-patient records, existing medical condition, and previous drug and medication prescriptions. Such information is vital for the treating doctor to diagnose the illness accurately, and also administer the correct medication to avoid any adverse drug reaction.
2. Members with existing medical condition and/or currently on medication can retrieve their medical records to obtain similar medication from pharmacies, clinics or hospitals.
3. Finally, members seeking for second medical opinions from overseas hospitals and clinics can retrieve the required medical records online, without the hassle of bringing the hard copies of their medical records along.

**ACCURATE DIAGNOSIS AND TREATMENT
HELPS TO SAVE LIVES**



Home for elderly people filled with WARMTH and COMFORT. Our Sunshine Home provides 24-hour quality service, pleasant surroundings, friendly and professional staff.

IHM SUNSHINE HOME

No 6, Jalan Carey 1A/71G
46000 Petaling Jaya
Selangor Darul Ehsan

+603-7772 4845 , +603-7773 3618

IHM High End Screening

"Heart disease and stroke is the number one killer in the world accounting for over 17 million deaths every year".
(World Health Organisation)

"About 3600 new cases of colon and rectum cancers are diagnosed in Malaysia every year".
(National Cancer Society of Malaysia)

"One in four Malaysians will suffer from some form of cancer in his or her lifetime."
(National Cancer Society of Malaysia)

**Do not add yourself to any of the above statistics.
Get your High End Screening now - for more information
and assistance, kindly contact our office immediately.**



B-04, Level 4, The Place @ One City
Jalan USJ 25/1, 47650 Subang Jaya
Selangor Darul Ehsan

+603-8602 9299 +603-8602 9219

Direct Sales License No : AJL 931084

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Endah Plus Healthcare Membership Programme *(with eMedical Record)*




IHM SDN BHD

Since its inception in 1997, **IHM** has established itself as the leader in healthcare management in Malaysia. Today, **IHM** is able to provide its members with affordable, comprehensive and quality preventive healthcare programmes. **IHM** also strives to educate and enhance the awareness of the Malaysian public on the importance of total wellness.

As an industry leader, **IHM** is the pioneer of many revolutionary concepts in healthcare management which has benefited Malaysians. Among others, **IHM** provides medical check-ups for members, e-medical records for telemedicine, healthcare programmes, hospital admission assistance and worldwide & domestic emergency medical evacuation & repatriation assistance.

IHM is strongly supported by an integrated network of branches and service centres, healthcare providers comprising of panel hospitals and clinics, laboratories, international emergency assistance companies, reputable licensed insurers, and a professionally managed 24-hours Call Centre (for hospital admission and emergency assistance). With such an extensive infrastructure, **IHM** is able to leverage on a host of healthcare benefits with minimal costs without compromising in quality.

At **IHM**, we are driven by the truth that success depends on our ability to share our affordable and quality healthcare membership programmes for the benefit of all health conscious Malaysians.

Endah Plus Programme

Benefits for IHM Member

- 1 **Annual Medical Examination**
 - Physical Examination
 - Height & Weight Measurement & BMI Assessment
- 2 **Lipids Profile**
 - Cholesterol
 - Triglyceride
 - HDL Cholesterol/LDL Cholesterol
 - Urine FEME
 - Glucose
 - ABO Blood Group + Rhesus Factor
 - Renal Function Test
 - Liver Function Test
- 3 **eMedical Record (Telemedicine)**
- 4 **Life Time Health Plan**
- 5 **Wellness Programme**
- 6 **Review of Medical Results with Doctors**
- 7 **Medical Report on Request**
- 8 **Hassle Free Hospital Admission**
- 9 **Domestic Emergency Medical Evacuation & Repatriation Assistance**
- 10 **Convalescent & Nursing Home Care (Discounted rate)**
- 11 **Ambulance Services**

Questions & Answers

How much does the Endah Plus Programme Cost?

There are 3 packages for your selection :-

	Programme	Endah Plus
a)	Individual	RM 438
b)	Single Parent	RM 688
c)	Family	RM 888

What are my benefits as an Endah Plus member?

For the standard programme, you are entitled to various benefits including an annual medical checkup, wellness programmes, domestic emergency evacuation & repatriation, and e-medical records. You are also eligible to purchase a Hospitalisation & Surgical (H&S) plan with Personal Accident (PA), Term Life and/or Critical Illness from a wide range of reputable licensed insurer(s) through our corporate agencies. Please refer to the brochure for the premiums payable.

What does IHM provides to its members as an MCO?

As a Managed Care Organisation (MCO), **IHM** provides affordable, comprehensive and high quality healthcare programmes. It is strongly supported by an integrated network of branches and service centres, healthcare providers comprising of panel hospitals, clinics, laboratories, international emergency assistance companies, reputable licensed insurers, and a professionally managed 24-hours Call Centre (for hospital admission and emergency assistance).

What are the procedures in the event I need to be hospitalized?

(Only for IHM members who purchased a H&S Plan)

Just present your **IHM** card to the admission counter of our panel hospital and the hospital staff will call our 24 hours Call Centre for verification. Upon confirming your fulfillment of the terms and conditions under the programme, **IHM** shall assist member by placing a letter of guarantee to the hospital **(Note: For qualified expenses only)**.

In what circumstances can IHM issue the letter of guarantee to hospitals on behalf of the member?

Letter of guarantee will be issued if :-

- a) There are no exclusions in the member's policy;
- b) Member's insurance coverage has not expired; and
- c) Member complies with all the terms and conditions of the policy.