

## **TESTIMONIAL FROM IHMHQ 75185 TAN ENG HONG**

Mr Tan Eng Hong is a member of IHM since 2001. He is currently a Production Manager for a company and was sent to Tianjin, China to oversee the setting up of the plant. On arrival in Beijing on 13/2/08 during Chinese New Year with 2 colleagues, they took a cab to Tianjin. During the journey, the cab skidded off the road and landed on its side, causing injuries to the passengers.

They were sent to a local hospital.

At the local hospital (1<sup>st</sup> hospital), Mr Tan was examined with x-ray and was treated for back pain only and was discharged on same day with medication. On 16/2/08, the back pain recurred and he went to another local hospital (2<sup>nd</sup> hospital) for further examination. He was again x-rayed and the doctor diagnosed it as compressed fracture backbone, however, the hospital did not admit him. Feeling uneasy the diagnosis, he went to another local hospital (3<sup>rd</sup> hospital) for further examination. The doctor did the same examination and results confirmed the earlier diagnosis.

After diagnosis from 3 hospitals and still feeling uneasy with the diagnosis of the three hospitals in China, he went back to hotel and took out IHM card and called ISOS for assistance.

The very next day, 17/2/08, ISOS arranged for him to be admitted to Tianjin First Central Hospital (4<sup>th</sup> hospital). However, he was not satisfied with the hospital services and discharged on the next day, 18/2/08. He decided to stay in the hotel while waiting for ISOS to arrange for his repatriation to Malaysia.

On 23/2/08, Dr. Wong and a nurse from ISOS went to his hotel to examine him as part of the repatriation process and on 24/2/08, he was put on a MAS flight to KL accompanied by the doctor & nurse for the entire journey. During the flight, he has to be put on a stretcher, which was placed on top of three business class seats, as he was not allowed to sit or bent.

At KLIA, an ambulance was already on standby to transfer him to GIMC. He was immediately admitted to Room 772.

Mr Tan was grateful that he is member of IHM Sdn Bhd

The entire repatriation process costs RM70,000.